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Roma, 30 marzo 2020

**Spett.le
c.a.**

INFN
ing.Stefano Zani
Viale Berti Pichat, 6/2
40100 Bologna

Oggetto: Contratto di manutenzione annuale Apparati di rete Juniper (2020-2021) – RDO n°2522283 – CIG ZEF2C30E01 – Attivazione del servizio.

In riferimento al contratto in oggetto, Vi confermiamo che in data 1/4/2020 sarà attivato il servizio di manutenzione per le apparecchiature Juniper Networks oggetto del contratto.

Modalità di richiesta del servizio:

In caso di necessità sarà possibile richiedere assistenza effettuando una chiamata al n° Verde IBM:

- **800.820094** (disponibile 24x7)

Dati e informazioni da indicare all'atto dell'apertura della chiamata:

- Codice Cliente: 197328
- Riferimento contratto IBM: ZM3S2B
- Informazioni di contatto (nominativo e n°telefono del referente per la sede)
- Identificativo della macchina (come da tabella allegata):
- Descrizione del malfunzionamento

Riferimento Commerciale IBM

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Riferimento Responsabile Tecnico IBM

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A decorrere dalla data di inizio del servizio, sarà possibile l'accesso da parte del personale del CNAF a tutti gli aggiornamenti software resi disponibili dalla casa madre.

Distinti saluti

Vincenzo Gusman




Elenco delle apparecchiature Juniper:

Ubicazione	Marca	Tipo	N°Serie	Start	Stop	SLA/SLC*
CNAF (Bologna)	JUNIPER NETWORKS	EX-PWR3-930-AC	AT0510083566	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
CNAF (Bologna)	JUNIPER NETWORKS	740-020957	AT0510081582	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
CNAF (Bologna)	JUNIPER NETWORKS	EX4200-48T	BP0210027657	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
CNAF (Bologna)	JUNIPER NETWORKS	EX4200-48T	BP0210046698	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
CNAF (Bologna)	JUNIPER NETWORKS	EX4200-48T	BP0210165707	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
CNAF (Bologna)	JUNIPER NETWORKS	2x10GESFP	CH0210240712	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	JNP-QSFP-40GE-ER4	1AMPK32907G	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-EM-8F	RS3717500303	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-EM-8F	RS3717500388	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-40F-AFO	TC3717410351	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-40F-AFO	TC3717410412	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-40F-AFO	TC3717410413	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
LNL (Legnaro)	JUNIPER NETWORKS	EX4600-40F-AFO	TC3717410415	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	02DZ06A00292	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	07T511100330	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	07T511101372	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	07T511101489	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP-T	A381286	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJC0T7V	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJD0UGG	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJE0G20	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJE0HY6	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJE0KYE	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJG0SPY	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ07W4	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0830	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0K2U	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0K2W	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target



Ubicazione	Marca	Tipo	N°Serie	Start	Stop	SLA/SLC*
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0K39	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0KAB	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0KBZ	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0KD1	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0KEA	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0KEW	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0LW6	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0N9S	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0Q6D	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0SGD	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJJ0TK3	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJK005D	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJK00A1	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJK00HJ	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-SR	AJK00JB	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	40x1/10GE	BUILTIN1	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	FPCCPU	BUILTIN2	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-ACU10M	CSC10GA0819	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-ACU10M	CSC10GA0820	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-ACU10M	CSC10GA0821	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-ACU10M	CSC10GA0822	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	EX4500LB	DL0210443995	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP-LX10	FNS0929D8A2	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP-LX10	FNS0929D8AD	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	EX4500-40F-FB-C	GG0210459069	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	SFP+-10G-LR	UGQ04NU	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
MILANO	JUNIPER NETWORKS	EX4500-40F-VC1-FB	GX0214217394	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
PADOVA	JUNIPER NETWORKS	SFP-LX10	AC1143S01LT	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PADOVA	JUNIPER NETWORKS	EX4500-40F-VC1-FB	GX0211516575	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PADOVA	JUNIPER NETWORKS	EX4500-40F-VC1-FB	GX0211516586	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target



Ubicazione	Marca	Tipo	N°Serie	Start	Stop	SLA/SLC*
PADOVA	JUNIPER NETWORKS	SFP+-10G-ER	SOXPH04	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PADOVA	JUNIPER NETWORKS	SFP+-10G-LR	UKR0H7Y	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PADOVA	JUNIPER NETWORKS	EX4200-48T	BP0210525722	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
PADOVA	JUNIPER NETWORKS	EX4200-48T	BP0212120942	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
PAVIA	JUNIPER NETWORKS	EX4200-24T	BM0214390070	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PAVIA	JUNIPER NETWORKS	EX4200-24T	BM0214390167	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PAVIA	JUNIPER NETWORKS	EX4200-24T	BM0214400236	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PAVIA	JUNIPER NETWORKS	EX4200-24T	BM0214400386	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PISA	JUNIPER NETWORKS	EX3300-24T	GD0211402260	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PISA	JUNIPER NETWORKS	EX3300-24T	GD0211462507	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
PISA	JUNIPER NETWORKS	MX80-48T	H2873	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA1	JUNIPER NETWORKS	PowerSupply0	AT0510464160	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA1	JUNIPER NETWORKS	EX4200-48T	BP0210418083	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA1	JUNIPER NETWORKS	EX4200-48T	BP0210485133	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA1	JUNIPER NETWORKS	Pic1-2x10GESFP+	CH0210536903	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA1	JUNIPER NETWORKS	PowerSupply1	1GA13040519	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA1	JUNIPER NETWORKS	PowerSupply0	1GA13290979	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA1	JUNIPER NETWORKS	EX4550-32F-AFI	LX0213388368	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA2	JUNIPER NETWORKS	EX-PWR3-930-AC	AT0512496237	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	EX-PWR3-320-AC	AT0513167078	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	EX-PWR3-930-AC	AT0514064831	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	EX4200-48T	BP0212512746	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	EX4200-48T	BP0214180207	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	2x10GESFP	CH0213180264	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	EX2200-24P-4G	CV0214460868	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	4xGESFP	CV0214460868-A	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
ROMA2	JUNIPER NETWORKS	SFP-LX10	1YT459601809	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA2	JUNIPER NETWORKS	SFP-LX10	AC09375017X	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA2	JUNIPER NETWORKS	XFP-10G-SR	AD1148M00TD	01/04/2020	31/03/2021	24x7x12h Fixtime Committed
ROMA2	JUNIPER NETWORKS	MIC03D20x1GE(LAN)SFP	CAAA4514	01/04/2020	31/03/2021	24x7x12h Fixtime Committed



Ubicazione	Marca	Tipo	N°Serie	Start	Stop	SLA/SLC*
ROMA2	JUNIPER NETWORKS	MX10-T-AC	F5249	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	XFP-10G-LR	UKF097L	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	PEM1ACPowerEntryModule	VL12213	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	PEM0ACPowerEntryModule	VL12972	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	CHAS-MX10-T-S	ZX0683	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	MIC13D2x10GEXFP	ZX1183	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
ROMA2	JUNIPER NETWORKS	QXM0MPCQXM	ZY0489	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFI-A	1EDD5200177	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFI-A	1EDD5331335	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	48x10/100/1000Base-T	BUILTIN5	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	4x40GEQSFP+	BUILTIN6	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	SFP+-10G-SR	MSN07YD	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	SFP+-10G-SR	MSN0854	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	4x1G/10GSFP/SFP+	MY3715380327	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	EX4300-48T-AFI	PE3715240412	01/04/2020	31/03/2021	9x5xNBD CE Onsite w Parts Target
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFO-A	1EDE5271293	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFO-A	1EDE5291135	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFO-A	1EDE6391962	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	JPSU-350-AC-AFO-A	1EDE7034216	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	SFP+-10G-SR	AD1703301B5	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	SFP-SX	AM1707259NE	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	SFP+-10G-SR	AS33BSJ	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	SFP+-10G-LR	ASB2QYP	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	4x40GEQSFP+	BUILTIN3	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	4x40GEQSFP+	BUILTIN4	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	QSFP+-40G-CU50CM	MOC16505120334	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	QSFP+-40G-CU50CM	MOC16505120666	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	4x1G/10GSFP/SFP+	MY3715380087	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	4x1G/10GSFP/SFP+	MY3717090865	01/04/2020	31/03/2021	24x7x12h Committed Fixtime
TRIESTE	JUNIPER NETWORKS	EX4300-24T	PG3715290236	01/04/2020	31/03/2021	24x7x12h Committed Fixtime



Ubicazione	Marca	Tipo	N°Serie	Start	Stop	SLA/SLC*
TRIESTE	JUNIPER NETWORKS	EX4300-24T	PG3716510170	01/04/2020	31/03/2021	24x7x12h Committed Fixtime